

HALEON

Product and ingredient safety

Our Haleon position



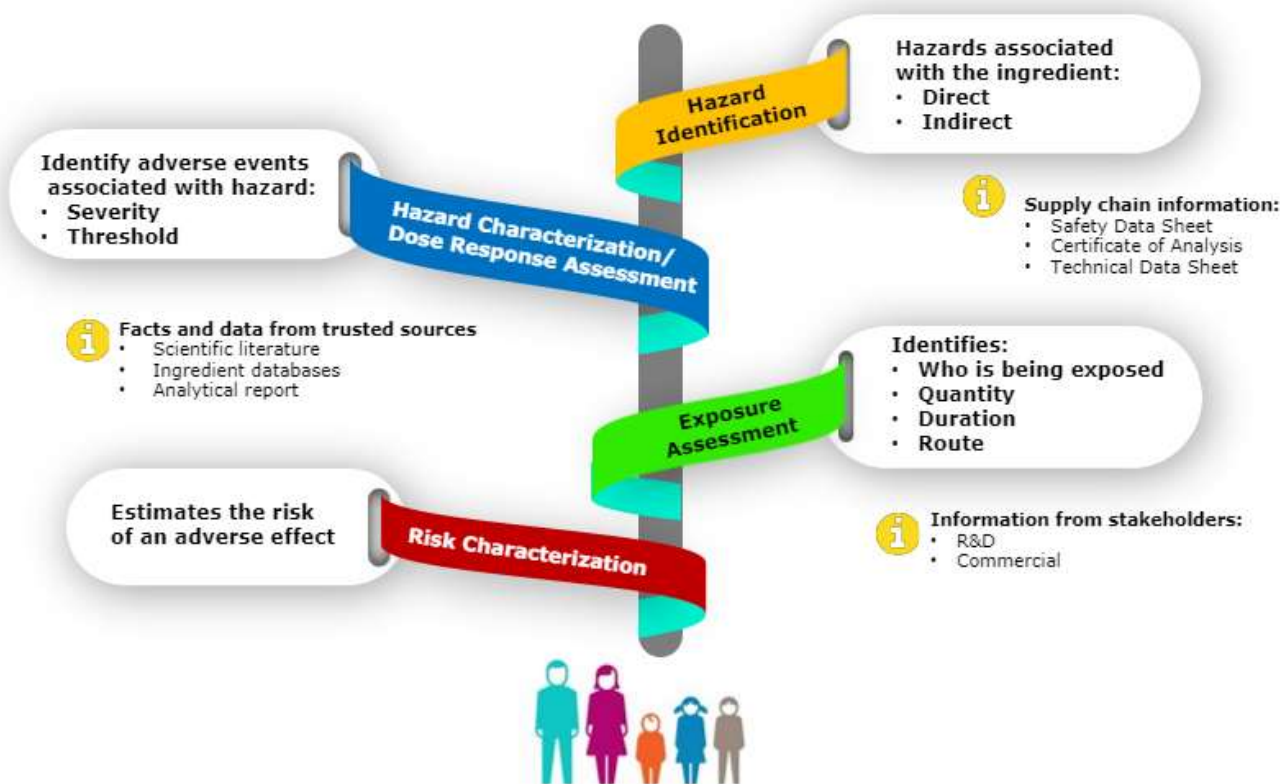
Science and safety are implicit in the care we take to deliver better everyday health.

As the world's largest dedicated consumer health company, we are fiercely proud of our c.150-year legacy of science and research. Millions of people each year trust Haleon with their everyday health because of the care we take in developing and producing our products worldwide. Consumers trust our products because they know each one is made with quality ingredients that have their safety and effectiveness supported by science.

Among our team of more than 1,400 research and development scientists, the safety of our products is non-negotiable. We apply best practice standards throughout research and development, product design, manufacture, and release, as well as providing after-sale consumer support and in-market safety monitoring, in accordance with all applicable regulations. All of these activities are dedicated to one thing: upholding and maintaining our exceptional standards of care for consumer safety.

Product design

Each product we create is developed with the utmost care to meet consumer needs and preferences, and always within the parameters of local and regional regulatory frameworks. We have extensive controls in place, designed to evaluate benefits and risks, and to identify potential concerns about ingredients in every product we develop. Throughout the product lifecycle, the toxicology risk assessment principles detailed in the diagram below are used to help ensure that Haleon products are safe for our consumers.



Our Safety Board also plays a vital role. Chaired by our Chief Medical Officer, with members including our Chief R&D Officer and senior Haleon physicians and scientists. This Board defines the product safety strategy, assesses the benefit-risk profile of Haleon products, and facilitates compliance with Company policies, applicable laws, and regulations related to product safety. The Safety Board periodically updates the Haleon Executive Team and Board committees, as appropriate.

Product manufacture and release

Our Haleon Quality System is designed to help ensure that all of our products comply with our quality standards, as well as all applicable laws and regulations (known in many jurisdictions as “Good Manufacturing Practices”.) We manufacture a range of product types, including non-prescription medicines, medical devices, cosmetics, and food and dietary supplements, which must meet standards set by regulatory agencies and notified bodies in different regions globally.

Haleon also partners with third party manufactures, suppliers of product components and logistic service providers. Those third parties are required to enter into a quality agreement with Haleon, which outline our quality and safety expectations and the responsibilities of each party. Third parties are subject to regular assessments and/or audits to verify compliance, and inspections by

regulatory agencies and notified bodies, according to local regulations and requirements.

After-Sale Consumer Support, Monitoring & Product Maintenance

The care we take for consumer safety does not end when a consumer purchase one of our products. Our dedicated Consumer Relations support hub ensures consumers can contact us with questions or concerns they may have about our products. Our dedicated Consumer Safety group continually monitors all available data related to the safety of all Haleon products throughout their lifecycle, including reports from consumers and healthcare providers, as well as published sources; this data is taken into consideration, in conjunction with local regulations, to appropriately communicate safety-related risks to our Consumers. Our scientists also run periodic research into the ever-evolving evidence around ingredients and we collaborate with industry peers, regulators, and healthcare providers to assess and ensure the safety and benefits of ingredients we use in our products.

*For more information on this topic, please see our **[position on Trusted Ingredients, Sustainably Sourced](#)**.*

We do all of this for one simple reason - because consumer safety is absolutely core to our purpose - to deliver better everyday health with humanity.